

## INTERNET

# TELEPHONY BEYOND THE TREND

A simpler, cheaper infrastructure, reduced call costs, easier scalability and improved productivity.



## FREE YOUR BUSINESS COMMUNICATIONS

Broadband telephony is the hottest new technology in telecoms, and because there are so many benefits as well as savings, a large number of organisations are already enjoying its advantages.

Voice over Internet Protocol (or Hosted Telephony) is a smart telephone service that uses a Broadband connection to carry your phone calls. It is a relatively simple technology with voice calls treated as data, business-class solutions provide optimised clarity and reliability of calls.

It provides all the telephone functions and features of traditional PBX systems and more, whilst decreasing costs and offering increasing flexibility and scalability. Moreover, it enables you to manage your calls and how they are handled via the Internet.

## FREEDOM TO WORK YOUR WAY

VoIP solutions enable you to keep existing phone numbers and include a choice of productivity enhancing features such as:

- Remote office - use any device anywhere in the world to make and receive your calls
- Simultaneous ring - have a call ring simultaneously on any device anywhere
- Self-administration - access and change your settings from any browser
- Outlook and Internet integration - make, accept calls and change telephone settings from within Outlook, Internet Explorer and Firefox
- Auto Attendant - automated receptionist to answer your calls and provide a personalised message with connection options
- Voicemail to E-mail - voicemails delivered to your inbox as an e-mail attachment
- Flexible Hunt Groups - Users can be anywhere and still be available to take calls
- Selective call forwarding - automatically forward certain calls to a specified destination
- Conferencing - quickly setup three-way conference calls
- Call recording and reporting - unique VoIP call recording solutions allow you to remain compliant, assess performance and examine calls as needed

## BE FREE TO MANAGE YOUR BUSINESS

With our Hosted Telephony you can work anywhere, as our Remote Office feature enables mobile users to turn any phone into their own office extension. Anyone calling the office is automatically transferred to the phone that is nearest to you - no more missed calls!

- Reduced service charges and call costs
- Free site-to-site calls
- Minimal hardware investment
- Keep your existing numbers
- Maximum flexibility and scalability
- Augment your existing system and telecoms investments
- Decreased network complexity
- Reduced administration requirement

## WHY WEMTEL ?

With your individual requirements in mind, WemTel's consultants can guide you through the best options for your business, and support you through the entire process.

Options include:

- VoIP desktop handsets - highly functional and easy-to-use
- Wireless and mobiles - Nokia and Gigaset IP cordless phones
- Gateways - VoIP gateways enable rapid deployment, lower telephony costs and improved productivity.
- Telephony toolbars - enabling users to make, accept calls and change telephone settings from within Outlook or Internet Explorer
- Receptionist consoles - make it easy to handle and transfer large volumes of calls for multiple sites from a single location, even a receptionist working from home
- Number Porting services - so you can keep your business numbers and apply them to any device, anywhere

*“The system allowed us to start small. Today we run our entire company on two continents through WemTel's hosted solution. Most importantly, though, is the fantastic support and service that they have provided us as we have grown. Their IT and telecoms teams have been responsive, supportive and knowledgeable.”*

## ABOUT WEMTEL

WemTel is the telephony wing of WEM, a group of companies that together specialise in business development and support through technology that's way beyond the trend.

Our ethos is to apply our skill and expertise to all your technology needs, so you're free to focus on running your business.

## CONTACT WEMTEL

For more information about how VoIP can help your business serve more customers, provide savings and add productivity enhancements to the way your business runs, contact:

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